

[Full name]

Catalyst Data Centre Technician - Trainee Program (Australia) | Oracle

Sydney NSW | [Australian mobile] | [Email address]

Fictional resume example. All credentials, experience and results are illustrative.

Professional profile

Entry-level data centre technician candidate with practical computer hardware, cabling and inventory experience gained through vocational study and supervised projects. Comfortable following documented procedures, recording ticket and change evidence, escalating beyond the approved break-fix boundary and working carefully around racks and critical infrastructure. Brings strong English communication, reliable safety habits and enthusiasm to build foundational server, networking, Linux and cloud operations skills through Oracle's structured trainee program.

Relevant skills

Hardware operations: Rack and stack, server deployment, component replacement, break-fix checklists and connectivity verification.

Cabling and networking: Copper and fibre labelling, cable integrity, network-device installation, physical changes and networking fundamentals.

Tickets and assets: Ticket queues, SLA awareness, incident and change notes, inventory receiving, audit, staging, shipping and handover.

Safety and compliance: SOPs, MOPs, PPE, precise procedures, escalation, physical tasks, rotating shifts and security-clearance eligibility.

Relevant experience

Technical Operations Volunteer | Example Community Technology Centre

Sydney NSW | February 2026 - August 2026

- Installed and labelled 40 copper and fibre training links, checked continuity and port mapping, and corrected four documentation exceptions.
- Staged 12 servers and network devices, recorded serial and location data, and completed power, connectivity and acceptance checks.
- Performed 20 supervised break-fix tasks using approved procedures, stopping and escalating when a fault required advanced access or parts.
- Updated ticket records with work completed, verification, incidents and changes and monitored all assigned items against due times.

- Completed PPE, lifting and site-safety inductions and maintained an accurate inventory register for received, staged and dispatched equipment.

Selected projects

Data Centre Rack and Cabling Lab

Infrastructure project | 2026

- Built a four-rack server and network environment using rack and stack, copper, fibre, labels, Linux checks and connectivity validation, with documented scope, assumptions and safe operating boundaries.
- Executed and recorded 40 certified links and a rack, port and asset handover, including expected results, exceptions, verification steps and escalation points.
- Presented the evidence to a supervisor or peer reviewer, incorporated feedback and published a concise handover for repeat use.

Ticket and Asset Operations Simulation

Operations project | 2026

- Built a 30-ticket hardware and logistics queue using SLA tracking, SOPs, MOPs, inventory, break-fix and escalation, with documented scope, assumptions and safe operating boundaries.
- Executed and recorded 30 complete tickets and a reconciled 50-item asset register, including expected results, exceptions, verification steps and escalation points.
- Presented the evidence to a supervisor or peer reviewer, incorporated feedback and published a concise handover for repeat use.

Education

Certificate IV in Information Technology | Example TAFE

Completed 2026. Relevant study: computer hardware, networking fundamentals, Linux, cloud concepts, data centre operations, workplace safety and technical communication. High School Certificate completed.

Availability and requirements

Available for the anticipated November 2026 start in Sydney. Australian citizenship: [confirm status]. Own transportation: [confirm]. Able to lift up to 20 kg and work ladders, confined spaces, weekends, nights, public holidays and rotating shifts: [confirm each condition].

References

References available upon request.